

COVID-19 Precautions When Returning your RV

We hope you are having a great CanaDream road trip and are enjoying your RV.

We have a few simple directions for you to follow when you return your RV:

For all Guests we encourage:

- **face masks** to be worn when inside our station.
- the use of **hand sanitizer** when entering the building.
- Most drop-offs will be completed outdoors. If you are asked to enter our building during drop-off only one member of the travelling party should enter and **report to Reception**.
- the observation of **social distancing** whilst on our grounds.

If you or anyone in your party have any COVID-19 symptoms or have been in close contact with anyone who has tested positive for COVID-19, please follow these steps.

1. We ask you to make plans to quarantine according to the provincial and federal regulations, Guests should consult the local health authority for instructions for COVID testing and quarantine – [see here](#).
2. When you arrive at our station, please stay in your RV and call us. We will perform the drop off at a social distance and allow you to unpack and travel onwards without entering our station or having any close contact with our cast or other guests. Your RV will be placed in quarantine and the final drop-off checks will not be completed for a few days while the RV is sanitized.

If any member of your party tests positive, please contact us immediately. If you wish to extend your RV rental to cover this quarantine period, please contact us and we will check availability.

If you need to return the RV during this period of quarantine, we will make suitable arrangements for the safe drop-off of your vehicle. This may require a specific parking location away from our station reception area.

Thank you for your compliance and your understanding.